

# CLIENT CUSTOMER REVIEW

PLEASE TAKE A FEW MINUTES TO TELL US WHAT YOU THINK ABOUT OUR SERVICES.

CLIENT NAME: \_\_\_\_\_ EMAIL ADDRESS \_\_\_\_\_

ADDRESS INSPECTED: \_\_\_\_\_

HOW DID YOU HEAR OF OUR SERVICES? \_\_\_\_\_

PLEASE DESCRIBE YOUR EXPERIENCE WITH OUR CUSTOMER SERVICE:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

DID YOU MEET WITH THE INSPECTOR? \_\_\_\_\_ IF SO PLEASE DESCRIBE YOUR EXPERIENCE:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

WHAT IS YOUR OPINION ON THE TIMELINESS OF GETTING YOUR REPORT BACK?  
\_\_\_\_\_

WHEN PRESENTING YOUR REPORT, WAS EACH FINDING EXPLAINED AND YOUR QUESTIONS ANSWERED IN AN INFORMATIVE MANNER?  
\_\_\_\_\_  
\_\_\_\_\_

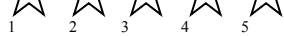
WHEN REVIEWING YOUR REPORT, WAS THE REPORT LAY OUT EASY TO READ AND COMPREHEND? \_\_\_\_\_ WHAT IS YOUR OPINION ON OUR REPORT AND IT'S STYLE?  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

OVERALL, HOW WOULD YOU RATE YOUR EXPEREINCE IN DEALING WITH SOUTHERN PROPERTY INSPECTION? PLEASE EXPLAIN:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

WOULD YOU USE OUR SERVICES AGAIN? \_\_\_\_\_

WOULD YOU REFER OUR SERVICES TO OTHERS? \_\_\_\_\_

Thank you for your time in completing this survey. We strive, with each inspection, to improve our quality of care and customer service.

How do you rate our services?  1 2 3 4 5

\_\_\_\_\_  
CLIENT SIGNATURE

\_\_\_\_\_  
DATE

*With this signature I agree to allow Southern Property Inspection, LLC and/or its affiliates to use the statements I have provided on this form.*