

CLIENT CUSTOMER REVIEW

PLEASE TAKE A FEW MINUTES TO TELL US WHAT YOU THINK ABOUT OUR SERVICES

CLIENT NAME: James Hall EMAIL ADDRESS _____

ADDRESS INSPECTED: 159 Whispering Pines, Ozark, AL 36360

HOW DID YOU HEAR OF OUR SERVICES? Internet

PLEASE DESCRIBE YOUR EXPERIENCE WITH OUR CUSTOMER SERVICE:

Jennifer was very pleasant. A time was set up to meet with the Inspector.

DID YOU MEET WITH THE INSPECTOR? yes IF SO PLEASE DESCRIBE YOUR EXPERIENCE:

He was very pleasant and assuring of his job.

WHAT IS YOUR OPINION ON THE TIMELYNES OF GETTING YOUR REPORT BACK?

The report was completed within a week.

WHEN PRESENTING YOUR REPORT, WAS EACH FINDING EXPLAINED AND YOUR QUESTIONS ANSWERED IN AN INFORMATIVE MANNER?

The report was thorough

WHEN REVIEWING YOUR REPORT, WAS THE REPORT LAY OUT EASY TO READ AND COMPREHEND? yes WHAT IS YOUR OPINION ON OUR REPORT AND IT'S STYLE?

I like the way each finding is laid out and explained, along with pictures. Each finding is tabbed.

OVERALL, HOW WOULD YOU RATE YOUR EXPERIENCE IN DEALING WITH SOUTHERN PROPERTY INSPECTION? PLEASE EXPLAIN: I have nothing negative to say.

Everything has been done in a very professional manner

WOULD YOU USE OUR SERVICES AGAIN? yes

WOULD YOU REFER OUR SERVICES TO OTHERS? yes

Thank you for your time in completing this survey. We strive, with each inspection, to improve our quality of care and customer service.

How do you rate our services? ☆☆☆☆ (5th star circled)

James H. Hall
CLIENT SIGNATURE

6-6-09
DATE

With this signature I agree to allow Southern Property Inspection, LLC and/or its affiliates to use the statements I have provided on this form.