

# CLIENT CUSTOMER REVIEW

PLEASE TAKE A FEW MINUTES TO TELL US WHAT YOU THINK ABOUT OUR SERVICES.

CLIENT NAME: Larry H Lindgren EMAIL ADDRESS \_\_\_\_\_

ADDRESS INSPECTED: \_\_\_\_\_

HOW DID YOU HEAR OF OUR SERVICES? Yellow Pages

PLEASE DESCRIBE YOUR EXPERIENCE WITH OUR CUSTOMER SERVICE:

DID YOU MEET WITH THE INSPECTOR? \_\_\_\_\_ IF SO PLEASE DESCRIBE YOUR EXPERIENCE:

Just over the phone.

WHAT IS YOUR OPINION ON THE TIMELINESS OF GETTING YOUR REPORT BACK?

excellent

WHEN PRESENTING YOUR REPORT, WAS EACH FINDING EXPLAINED AND YOUR QUESTIONS ANSWERED IN AN INFORMATIVE MANNER?

yes.

WHEN REVIEWING YOUR REPORT, WAS THE REPORT LAY OUT EASY TO READ AND COMPREHEND?

yes. WHAT IS YOUR OPINION ON OUR REPORT AND IT'S STYLE?

OVERALL, HOW WOULD YOU RATE YOUR EXPERIENCE IN DEALING WITH SOUTHERN PROPERTY INSPECTION? PLEASE EXPLAIN: excellent

WOULD YOU USE OUR SERVICES AGAIN? yes.

WOULD YOU REFER OUR SERVICES TO OTHERS? yes.

Thank you for your time in completing this survey. We strive, with each inspection, to improve our quality of care and customer service.

How do you rate our services? ★★★★★

Larry H Lindgren  
CLIENT SIGNATURE

22 July 09  
DATE

With this signature I agree to allow Southern Property Inspection, LLC and/or its affiliates to use the statements I have provided on this form.