

# CLIENT CUSTOMER REVIEW

PLEASE TAKE A FEW MINUTES TO TELL US WHAT YOU THINK ABOUT OUR SERVICES.

CLIENT NAME: John Arnold EMAIL ADDRESS \_\_\_\_\_

ADDRESS INSPECTED: 608 Springdale Rd

HOW DID YOU HEAR OF OUR SERVICES? Internet

PLEASE DESCRIBE YOUR EXPERIENCE WITH OUR CUSTOMER SERVICE:

very thro + very nice. My wife enjoyed talking with you.

DID YOU MEET WITH THE INSPECTOR? yes IF SO PLEASE DESCRIBE YOUR EXPERIENCE:

He was very experience and knowledgeable about his job. I was very pleased.

WHAT IS YOUR OPINION ON THE TIMELINESS OF GETTING YOUR REPORT BACK?

very good

WHEN PRESENTING YOUR REPORT, WAS EACH FINDING EXPLAINED AND YOUR QUESTIONS ANSWERED IN AN INFORMATIVE MANNER?

yes very much so

WHEN REVIEWING YOUR REPORT, WAS THE REPORT LAY OUT EASY TO READ AND COMPREHEND? yes WHAT IS YOUR OPINION ON OUR REPORT AND IT'S STYLE?

very well layed out to where we could understand everything

OVERALL, HOW WOULD YOU RATE YOUR EXPERIENCE IN DEALING WITH SOUTHERN PROPERTY INSPECTION? PLEASE EXPLAIN:

Overall the experience and the customer service was very well handled

WOULD YOU USE OUR SERVICES AGAIN? yes

WOULD YOU REFER OUR SERVICES TO OTHERS? yes

Thank you for your time in completing this survey. We strive, with each inspection, to improve our quality of care and customer service.

How do you rate our services? ☆☆☆☆☆



CLIENT SIGNATURE

25 AUG 09

DATE

With this signature I agree to allow Southern Property Inspection, LLC and/or its affiliates to use the statements I have provided on this form.