

CLIENT CUSTOMER REVIEW

PLEASE TAKE A FEW MINUTES TO TELL US WHAT YOU THINK ABOUT OUR SERVICES.

CLIENT NAME: Joshua Prox EMAIL ADDRESS _____

ADDRESS INSPECTED: 205 Fairwood Circle, Ozark, AL

HOW DID YOU HEAR OF OUR SERVICES? Coldwell Banker Reality

PLEASE DESCRIBE YOUR EXPERIENCE WITH OUR CUSTOMER SERVICE:

Excellent customer service – Jennifer was more than friendly, promptly answered any and all questions, very “flexible” in catering to client needs. Very thorough and detailed report – great for any home buyer.

DID YOU MEET WITH THE INSPECTOR? No IF SO PLEASE DESCRIBE YOUR EXPERIENCE:

WHAT IS YOUR OPINION ON THE TIMELYNES OF GETTING YOUR REPORT BACK?
Very good – even with impeding circumstances the work was done well and fast.

WHEN PRESENTING YOUR REPORT, WAS EACH FINDING EXPLAINED AND YOUR QUESTIONS ANSWERED IN AN INFORMATIVE MANNOR?

Indeed they were! Again, Jennifer is a pleasure to work with.

WHEN REVIEWING YOUR REPORT, WAS THE REPORT LAY OUT EASY TO READ AND COMPREHEND? Yes

WHAT IS YOUR OPINION ON OUR REPORT AND IT'S STYLE?
SPI makes it easy to see and understand every aspect of your home. The lists of recommended repairs and maintenance issues are very helpful in prioritizing and making those repairs. The whole process helps one to “get a glance” of what is going on and begin to understand what they are getting into!

OVERALL, HOW WOULD YOU RATE YOUR EXPERIENCE IN DEALING WITH SOUTHERN PROPERTY INSPECTION? PLEASE EXPLAIN:

All of my questions were quickly and concisely answered. Service was excellent and complete. Very informative and enlightening.

WOULD YOU USE OUR SERVICES AGAIN? Yes

WOULD YOU REFER OUR SERVICES TO OTHERS? Definitely

Thank you for your time in completing this survey. We strive, with each inspection, to improve our quality of care and customer service.

How do you rate our services? 1 2 3 4 5



03/31/09

DATE

Joshua Prox
CLIENT SIGNATURE

With this signature I agree to allow Southern Property Inspection, LLC and/or its affiliates to use the statements I have provided on this form.