

CLIENT CUSTOMER REVIEW

PLEASE TAKE A FEW MINUTES TO TELL US WHAT YOU THINK ABOUT OUR SERVICES

CLIENT NAME: Trent Nelson EMAIL ADDRESS _____

ADDRESS INSPECTED: 200 Brandi LN

HOW DID YOU HEAR OF OUR SERVICES? co-worker Derrick Banks

PLEASE DESCRIBE YOUR EXPERIENCE WITH OUR CUSTOMER SERVICE:
Loved it. Very professional & thorough with all reports

DID YOU MEET WITH THE INSPECTOR? Yes IF SO PLEASE DESCRIBE YOUR EXPERIENCE:
Very nice introduction, explained everything very well

WHAT IS YOUR OPINION ON THE TIMELYNES OF GETTING YOUR REPORT BACK?
perfect;

WHEN PRESENTING YOUR REPORT, WAS EACH FINDING EXPLAINED AND YOUR QUESTIONS ANSWERED IN AN INFORMATIVE MANNER?
Yes

WHEN REVIEWING YOUR REPORT, WAS THE REPORT LAY OUT EASY TO READ AND COMPREHEND? Yes WHAT IS YOUR OPINION ON OUR REPORT AND IT'S STYLE?
Could not be any nicer. Even came with a 3-ring binder not a sloppy floppy! Looked great

OVERALL, HOW WOULD YOU RATE YOUR EXPERIENCE IN DEALING WITH SOUTHERN PROPERTY INSPECTION? PLEASE EXPLAIN: A++ not a flyby night inspection

WOULD YOU USE OUR SERVICES AGAIN? yes

WOULD YOU REFER OUR SERVICES TO OTHERS? yes

Thank you for your time in completing this survey. We strive, with each inspection, to improve our quality of care and customer service.

How do you rate our services? ☆☆☆☆☆

Trent A. Nelson
CLIENT SIGNATURE

14 May 2009
DATE

With this signature I agree to allow Southern Property Inspection, LLC and/or its affiliates to use the statements I have provided on this form.