

# CLIENT CUSTOMER REVIEW

PLEASE TAKE A FEW MINUTES TO TELL US WHAT YOU THINK ABOUT OUR SERVICES.

CLIENT NAME: Austin Hobbs EMAIL ADDRESS \_\_\_\_\_

ADDRESS INSPECTED: 808 Evelyn Ave Hartford CT 36344

HOW DID YOU HEAR OF OUR SERVICES? Realtor office

PLEASE DESCRIBE YOUR EXPERIENCE WITH OUR CUSTOMER SERVICE:

There has been great communication and explanation of services

DID YOU MEET WITH THE INSPECTOR? yes IF SO PLEASE DESCRIBE YOUR EXPERIENCE:

He was very informative and thorough during inspection

WHAT IS YOUR OPINION ON THE TIMELINESS OF GETTING YOUR REPORT BACK?

efficient.

WHEN PRESENTING YOUR REPORT, WAS EACH FINDING EXPLAINED AND YOUR QUESTIONS ANSWERED IN AN INFORMATIVE MANNER?

yes very much so

WHEN REVIEWING YOUR REPORT, WAS THE REPORT LAY OUT EASY TO READ AND COMPREHEND? yes

WHAT IS YOUR OPINION ON OUR REPORT AND IT'S STYLE?

it would only like to see use of both sides of paper.

OVERALL, HOW WOULD YOU RATE YOUR EXPERIENCE IN DEALING WITH SOUTHERN PROPERTY INSPECTION? PLEASE EXPLAIN: Very good, customer service was

great as well as the work.

WOULD YOU USE OUR SERVICES AGAIN? yes

WOULD YOU REFER OUR SERVICES TO OTHERS? yes

Thank you for your time in completing this survey. We strive, with each inspection, to improve our quality of care and customer service.

How do you rate our services? ☆☆☆☆☆

Austin Hobbs

CLIENT SIGNATURE

4/23/09

DATE

With this signature I agree to allow Southern Property Inspection, LLC and/or its affiliates to use the statements I have provided on this form.