

# CLIENT CUSTOMER REVIEW

PLEASE TAKE A FEW MINUTES TO TELL US WHAT YOU THINK ABOUT OUR SERVICES

CLIENT NAME: Phyllis Keith EMAIL ADDRESS \_\_\_\_\_

ADDRESS INSPECTED: 109 Abbey Lane

HOW DID YOU HEAR OF OUR SERVICES? Phonebook

PLEASE DESCRIBE YOUR EXPERIENCE WITH OUR CUSTOMER SERVICE:  
very friendly

DID YOU MEET WITH THE INSPECTOR? No IF SO PLEASE DESCRIBE YOUR EXPERIENCE:

WHAT IS YOUR OPINION ON THE TIMELINESS OF GETTING YOUR REPORT BACK?  
The turnaround time is great.

WHEN PRESENTING YOUR REPORT, WAS EACH FINDING EXPLAINED AND YOUR QUESTIONS ANSWERED IN AN INFORMATIVE MANNER?  
Yes

WHEN REVIEWING YOUR REPORT, WAS THE REPORT LAY OUT EASY TO READ AND COMPREHEND? Yes WHAT IS YOUR OPINION ON OUR REPORT AND IT'S STYLE?  
wonderful

OVERALL, HOW WOULD YOU RATE YOUR EXPERIENCE IN DEALING WITH SOUTHERN PROPERTY INSPECTION? PLEASE EXPLAIN:

WOULD YOU USE OUR SERVICES AGAIN? definitely

WOULD YOU REFER OUR SERVICES TO OTHERS? yes

Thank you for your time in completing this survey. We strive, with each inspection, to improve our quality of care and customer service.

How do you rate our services? ☆☆☆☆ (5th star circled)

Phyllis Keith  
CLIENT SIGNATURE

20 May 09  
DATE

With this signature I agree to allow Southern Property Inspection, LLC and/or its affiliates to use the statements I have provided on this form.