

# CLIENT CUSTOMER REVIEW

PLEASE TAKE A FEW MINUTES TO TELL US WHAT YOU THINK ABOUT OUR SERVICES.

CLIENT NAME: Montgomery, Edwin A. EMAIL ADDRESS  
ADDRESS INSPECTED: 804 Goodson St, Enterprise, AL 36033  
HOW DID YOU HEAR OF OUR SERVICES? Online

PLEASE DESCRIBE YOUR EXPERIENCE WITH OUR CUSTOMER SERVICE:  
Very knowledgeable, friendly, and dedicated customer service. Very helpful.

DID YOU MEET WITH THE INSPECTOR? Yes IF SO PLEASE DESCRIBE YOUR EXPERIENCE:  
Very knowledgeable, and did the most detailed inspection I have ever heard of - Spent 8 hours explaining everything requested

WHAT IS YOUR OPINION ON THE TIMELINESS OF GETTING YOUR REPORT BACK?  
For the detail of the report

WHEN PRESENTING YOUR REPORT, WAS EACH FINDING EXPLAINED AND YOUR QUESTIONS ANSWERED IN AN INFORMATIVE MANNER?  
Very much so

WHEN REVIEWING YOUR REPORT, WAS THE REPORT LAY OUT EASY TO READ AND COMPREHEND? Yes WHAT IS YOUR OPINION ON OUR REPORT AND IT'S STYLE?  
Very professional

OVERALL, HOW WOULD YOU RATE YOUR EXPERIENCE IN DEALING WITH SOUTHERN PROPERTY INSPECTION? PLEASE EXPLAIN: Excellent

WOULD YOU USE OUR SERVICES AGAIN? yes

WOULD YOU REFER OUR SERVICES TO OTHERS? yes

Thank you for your time in completing this survey. We strive, with each inspection, to improve our quality of care and customer service.

How do you rate our services? ☆☆☆☆ (5th star circled)

[Signature]  
CLIENT SIGNATURE

07 June 09  
DATE

With this signature I agree to allow Southern Property Inspection, LLC and/or its affiliates to use the statements I have provided on this form.